Premier Paws and Pets

Data Protection Policy

This privacy notice aims to inform you how we collect, store and use information about you when you:

- Register with us
- Use any of our services.

We gather various types on information, including information that may identify you as an individual ('Personal Data').

From our services:

- We receive and store information you provide us directly. This may include your name, contact details, etc.

From our websites/emails:

- We may collect any personal information that you choose to send us. In this instance we will keep a record of our correspondence.
- When you visit the website information related to your device may be collected. For example, what pages you visited, the time, or the IP address.

We will use your information as follows:

- For our services
    - To set up an account
    - To provide, operate and maintain the services
    - To process and complete transactions
    - To provide customer support
    - To send updates and administrative services
    - For any other purpose about which we notify you.

- From our website/emails
    - For purposes made clear when you submitted your information. For example, to provide you with information you have requested.

We use your personal information in this context based on the agreement that we have with you. If you no longer require our services then your data will be kept for twelve months, at the end of this period it will be deleted from the system or any paperwork will be securely shredded and disposed of.

We do not pass your personal information to anyone else and it is stored securely on site.

You can always opt not to disclose information to us, but keep in mind that some information may be required to register and use our services.

If you would like to access the personal information we hold for you to review, update, delete or exercise any other right available to you under the EU General Data Protection Regulation (GDPR),

you can notify a member of staff. Our staff will examine your request and respond as quickly as possible.